

## RECEIVING YOUR SHIPMENT

Thank you for choosing A-WALL Building Systems for your project. Great care has been taken to insure a trouble-free shipment. However, no product is immune to potential shipping damage. The information on this page is intended to help your receiving department identify damaged packaging that could indicate damaged components. It will also minimize the time necessary to replace components should damage be discovered.

Below is a photo of a typical A-WALL shipment. This photo not only illustrates how much floor space will be required for the packaged components, but also some key features of the packaging. Your shipment may have more packages, depending on the size of your project. Please note the call-outs next to the photo which discuss potential freight damage indications.

The long box contains the aluminum connecting components, hardware, ceiling grid, installation drawings and instructions. If the box is open, punctured, bent, or if the ends are missing, there may be internal damage or missing hardware. This box should be unloaded by hand using a cart or dolly.

The steel roof decking is bundled in a manner that allows unloading with a fork truck. The edges should be inspected for excessive dents.



The 'DO NOT STACK' Cone is a "top load" indicator. If it is missing or crushed when received, there may be damage to the panels due to weight compression.

All sides are protected by OSB board. If these boards are punctured, the panel edges may be damaged. Missing banding is also a potential problem.

The pallet is forkliftable from either end and both sides. If any of the pallet boards are broken or missing, the bottom panel may be damaged.

In order to insure a prompt, trouble free start to your project, please ask your receiving department to make the inspections noted above and follow the simple guidelines below:

- Note all damage to packaging materials, regardless of how small, on the freight bill. If the truck driver asks you to open the packages, tell him this will need to be done by appointment, with the installer or dealer present.
- If component damage is obvious, mark the freight bill accordingly, with as much detail as possible and take photos. Also notify your dealer that replacement components will be needed.

Again, we appreciate you choosing A-WALL Building Systems. If you have any questions, please call your dealer or the factory at **216-252-9292**. The success of your project begins at the receiving dock.